



MD'S DESK

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CONTACT

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I hope that you, your loved ones, and your colleagues are safe and well. I can honestly say that I've never experienced an event with such a drastic impact on how we live and work as the **COVID-19 pandemic**. Now more than ever, we must do the right things and be prepared to take steps beyond what we're typically required to do.

SUPPORTING & CONTINUING OUR BUSINESS OPERATIONS

Our top priority is the health and safety of our employees, customers, and partners. As an organization, we are taking necessary precautions and we need to adapt to the changing environment very quickly, as we need to ensure our services will continue to be usable and accessible without interruptions as much as possible.

I can assure you that Teleindia has the infrastructure and processes in place to help you stay connected through this challenging time to ensure business sustainability and continuity as long as everyone comes together to work with unity.

In the current situation, we want to do more! It is vital to stay connected – connected to our customers. What are they experiencing, and how can they best be supported? Their feedback is essential to chart the right course to ensure they receive everything they need from us if possible and ensure supporting them in critical activities, pending issues while ensuring value addition to them.

I would like to specifically thank our COVID-19 Task Force team, they are tracking and are in regular touch with employees, who are identified as high risk at regular intervals ensuring any support is given on time if needed.

We are also regularly tracking and would like to appreciate those who are working / supporting and ensuring essential work is not impacted by supporting either from their residences, office or site locations.

The entire Teleindia leadership team is here to support you during these unprecedented times and they are available anytime for any questions or concerns you have.

Above all, stay safe and healthy.

Mahanthesh KA

Managing Director